

Digitalisation for Growth, Integrity and Transparency Project (UK DIGIT)

Strengthening public service delivery
and domestic revenue mobilisation in
Ukraine through digital transformation
and innovation



UK DIGIT is a UK International Development-funded project supporting Ukraine’s digital transformation, public services, economic resilience, and innovation partnership.

Project Goal

Strengthen trust between the people of Ukraine and the state by fighting corruption, improving service delivery, and increasing domestic revenues while creating a modern, two-way partnership that feeds lessons from Ukrainian innovation back to the UK.



Project Snapshot

Funding	14 million
Donor	UK International Development
Timeline	March 2025 – March 2027
Lead	Eurasia Foundation
Partners	BRDO, EEF
Government Partner	Ministry of Digital Transformation of Ukraine

Background

UK DIGIT builds on two key programmes that Eurasia Foundation implemented previously: the *Transparency and Accountability in Public Administration and Services (TAPAS) Activity* and the *Digital Transformation Activity (DTA)*. These programmes contributed to economic growth, enhanced transparency, and streamlined public service delivery in Ukraine. UK DIGIT will continue simplifying interactions between citizens, businesses, and the state while minimising corruption risks and advancing accountability.

Implementation Partnership

Eurasia Foundation leads UK DIGIT’s implementing consortium of the Better Regulation Delivery Office (BRDO) and East Europe Foundation (EEF), bringing extensive expertise in digital transformation, AI solutions for the public sector, deregulation, revenue mobilisation, and fostering innovation.

Beneficiary

UK DIGIT works with Ukraine’s Ministry of Digital Transformation, Ministry for Recovery, Infrastructure and Transport of Ukraine, Ministry of Economy and Environment of Ukraine, and several other public sector partners.

Objectives

UK DIGIT leverages Ukraine’s digital transformation to:



build more responsive, transparent, and effective public services



support economic recovery and domestic revenue mobilisation



unlock mutual opportunities for the UK and Ukraine through partnership on innovation

Build more responsive, transparent, and effective public services

Focus area

The project will strengthen Ukraine’s digital public service ecosystem by expanding citizen- and business-focused services, improving core digital infrastructure, integrating AI into government workflows, and enhancing coordination of digital reforms across institutions.

Key results



Diia.AI integrated into the Diia mobile app, enabling AI-powered access to high-demand services — such as residence registration certificates and fine payments — for up to 24 million users.



At least 6 new or modernised **digital public services** launched through the **Diia** ecosystem, including services for veterans, job seekers, and businesses.



Diia.Engine technically prepared for scaling beyond the current 80+ connected state registries, with identified platform-level scalability constraints addressed.



AI analytics introduced in **eCourt** to automate routine administrative cases, reducing processing time by at least 50% and case backlogs by 30%.



Unified State Address Register verification increased from 65% to 95% through expanded interoperability.



At least 25 companies complete **AI Sandbox** incubation, supporting export-ready AI solutions aligned with EU standards.



Digital reform coordination strengthened through a unified dashboard for over 50 **Chief Digital Transformation Officers**.



Digital Agenda of Ukraine finalized with EU feedback incorporated and adopted, establishing a strategic framework for coordinated, outcome-driven digital transformation across government.

Support economic recovery and mobilise domestic revenue

Focus area

The project will support digital reforms that strengthen economic resilience, improve revenue collection, reduce administrative barriers for businesses, and modernise systems that enable transparent economic operations.

Key results



eExcise introduced to reduce the shadow alcohol market from 24% to 7% and the shadow tobacco market from 20% to 5% by 2029 through digital excise stamps and lifecycle tracking.



ePermit expanded with digital permit services enabling full-cycle online applications for high-risk work permits.



End-to-end digital workflow introduced for **residential construction**, covering the full process from building permits to ownership registration.



Obrii labour market platform expanded with new functionality supporting labour market analytics and job matching.



eQueue institutionalised through permanent legislation and expanded to passenger vehicles.



Automation of the two largest tax processes: VAT and labour taxes and social security contributions.

Leverage mutual opportunities for the UK through partnership on innovation

Focus area

The project will strengthen UK-Ukraine cooperation in innovation by supporting joint GovTech initiatives, fostering technology partnerships, and creating opportunities for investment, knowledge exchange, and applied innovation.

Key results



UK-Ukraine Tech Bridge web platform upgraded to support joint innovation in AI-enabled public services, digital public infrastructure, and data-driven government.



At least two knowledge exchange events focused on AI-enabled public administration and the development of the **“Agentic State”**.



Legal framework established for **Diia.City Invest** fund to strengthen Ukraine’s innovation and venture ecosystem.



Regulatory frameworks developed for priority innovation sectors, including **MedTech, BioTech, and semiconductors**.



Matchmaking sessions and sector roundtables organised to facilitate **UK-Ukraine technology partnerships**.