



Tackling Corruption through eGovernance in Ukraine

Since August 2016, Eurasia Foundation has implemented the Transparency and Accountability in Public Administration and Services (TAPAS) activity in Ukraine. Funded by USAID and UK aid, TAPAS supports the Government of Ukraine to implement visible and successful reforms in public administration and services to combat corruption. The six-year anti-corruption program promotes eGovernance reforms across three components: eProcurement, open data, and eServices.

Eurasia Foundation leads a consortium of Ukrainian and British partners that provides technical assistance to enable the Ukrainian government to carry out eGovernance reforms and increase transparency. The consortium works closely with Ukraine's Ministry of Economic Development, Trade and Agriculture, Ministry of Digital Transformation, Ministry of Health, local governments, and civil society across the country.

Program Goal

To support Ukrainian citizens and the Government of Ukraine in reducing or eliminating corruption in key public administration functions and services, and build trust of Ukrainians in their government based on demonstrated transparency, accountability, and improved services.

“ Open data is one of the best tools citizens can use to influence government decision-making. Our ministry works with the public and international donors to achieve sustainable development.

— Mykhailo Fedorov,
Deputy Prime Minister, Ministry of
Digital Transformation of Ukraine

Key Results to Date

eProcurement

- Migrated data from the Prozorro eProcurement platform, resulting in the transfer of 35 million files (+45 terabytes) from Amazon Web Services to a Kyiv-based data center, where the platform has been operating with zero downtime since March 2018.
- Supported the technical and legislative development of Prozorro Market, which is based on the user experience principle of most online stores today: browse, click, buy. Prozorro Market simplifies the process of purchasing small batches of standard goods and attracts more small and medium enterprises to the public procurement market.
- Between January 1, 2017, and March 31, 2021, supported the DOZORRO civic oversight network—comprised of 26 NGOs and hundreds of individual volunteers who monitor public procurement across Ukraine—to identify nearly 38,000 high-risk tenders. Over 35,000 of these high-risk tenders were brought to the attention of public purchasers and oversight authorities through formal complaints. Over 9,000 tenders, with a combined value of over \$900 million, were ultimately canceled or amended by public buyers, or saw illegal decisions reversed.
- Supported the creation of the Kyiv School of Economics' public procurement certificate programs, which launched in March 2017. Since then, more than 500 procurement professionals have graduated from the programs.
- Assisted with preparing Ukraine's new Law on Public Procurement, which Ukraine's parliament adopted in September 2019. The new law introduces several key changes that took effect in April 2020, including personal liability for officials—particularly heads of purchasing agencies—for violating the law and an improved appeal mechanism for businesses. The new law aims to harmonize Ukraine's public procurement standards with European and international standards.

Open Data

- Drafted three packages of amendments to Decree No. 835 on open data publishing requirements. The amended decrees were adopted by the Cabinet of Ministers in December 2017, April 2019, and April 2021, respectively. Together, the amendments have tripled the number of data sets required to be published by state authorities—from 301 to more than 1,000—and better regulate open data publishing procedures, data formats, and structures.
- Launched the government's revamped Open Data Portal (data.gov.ua), which provides access to open data for a variety of purposes, including accountability, public oversight, innovation, business projects, and research.
- Supported 10 municipalities to develop robust open data programs, 6 of which—Vynnytsia, Mariupol, Sloviansk, Zaporizhzhya, Ternopil, and Kropyvnytskyi—now have their own open data portals. Kharkiv is expected to have a portal by the end of May 2021.
- Implemented 4 cycles of the Open Data Challenge, the largest IT competition in Ukraine for open data projects with social impact. As a result of the Open Data Challenge, launched 19 innovative services that draw upon open data sets.

For the first time ever, Ukraine participated in the European Data Portal's annual European Open Data Maturity Report (2020 edition), which ranks European countries' progress in advancing open data publication and use. Named a "fast-tracker" for its promising advancements in data transparency and accessibility, Ukraine scored 84% on open data maturity, well above the European average of 78%.

eServices

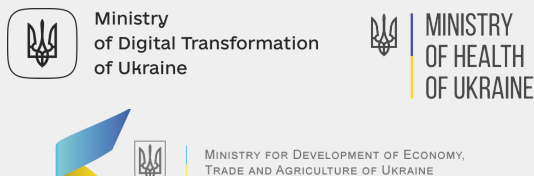
- Performed a comprehensive analysis of 23 key state databases that are managed by 13 ministries and agencies. The first of its kind in Ukraine, the analysis showed significant overlap among state databases as well as maintenance costs of approximately \$750,000 per database annually.
- Prepared the Interoperability Roadmap, a three-year policy document aimed at increasing interoperability among state registries and establishing an efficient business model for data exchange. The Roadmap was adopted as state policy by a Cabinet of Ministers decree.
- Launched 28 eServices:

COVID-19 Support Payments: Aid individual entrepreneurs and employees of businesses who suffered most due to pandemic restrictions. Ukrainians have submitted more than 650,000 applications through the DIIA public services platform, requesting more than \$184 million in government assistance through the eService.

Driver's Web Portal: Allows users to access a wide range of eServices through the portal, including submitting payment for administrative penalties, obtaining vehicle identification certificates, scheduling appointments at service centers, and ordering individual license plates. To date, more than 1.5 million Ukrainians have created user accounts on the Driver's Web Portal.

Other eServices: Help users easily obtain fire safety licenses; declarations of compliance with fire safety regulations; licenses for the sale, production, and import of medicines; permits for special water use; registrations of unemployment status; unemployment benefits; digital Internally Displaced Person (IDP) certificates; and construction licenses and permits.

Government Partners



Program Partners



EURASIA FOUNDATION

ABOUT EURASIA FOUNDATION

Eurasia Foundation, an international nonprofit organization, works to engage citizens and empower communities to take responsibility for their own civic and economic prosperity. Founded in 1992, EF uses best practices in advocacy, institutional development, and cutting-edge online training and education tools to foster the next generation of leaders.

Eurasia Foundation
1990 K Street NW, Suite 615
Washington, D.C. 20006
(202) 234-7370
www.eurasia.org

Rob O'Donovan, Vice President
ROdonovan@eurasia.org
May 2021